



Nevada CAN Weekly Progress Report

WEB DATA: 5/3/20

REPORT DATE: 5/6/20

(*asterisks signify a differentiation in data from the previous week due to the development of a new reporting method that was used to increase referral tracking capabilities)

REFERRAL NUMBERS

- 476 individuals have submitted a “Request for Assistance” form through the 211 – Nevada CAN website between March 31st and May 3rd:
 - *88 forms submitted between March 31st & April 7th
 - *75 forms submitted between April 8th & April 14th
 - *92 forms submitted between April 15th & April 21st
 - *142 forms submitted between April 22nd & April 28th
 - 79 forms submitted between April 29th & May 3rd
- 456 of the requests have been triaged and/or addressed by the action teams as of May 6th
- 438 requests have come in for the major cities and 36 from the rural areas (*2 out of state)
- From the 456 request forms that have been triaged, 684 referrals for services have been sent to the ADRCs, the Food & Medication Action Team (FMAT), the Telehealth Action Team (THAT), and the Social Support Action Team (SSAT) (see page 3 for breakdown).
- Most requested assistance categories selected by individuals filling out the online form between March 31st and May 3rd (see page 3 for additional breakdown):
 - Food – selected 283 times
 - Emergency Financial Assistance – selected 274 times
- Average age of individuals who completed the online request form between March 31st and May 3rd is 63

VOLUNTEER & DONATION NUMBERS

- 252 individuals have submitted a “Request to Volunteer” form through the 211 – Nevada CAN website between March 31st and May 6th:
 - 104 forms submitted between March 31st & April 9th
 - 125 forms submitted between April 10th & April 29th
 - 23 forms submitted between April 30th & May 6th
- From the 252 requests:
 - 176 volunteers have expressed interest in delivering food and supplies
 - 170 volunteers have expressed interest in providing social support services
- The FMAT team received a donation from a private citizen that included 1 pack of size large briefs (18 large briefs) and 10 packs of size medium briefs (200 medium briefs).

NOTABLE INFO FROM TEAM COORDINATORS

- The NEST Collaborative, the program managing the SSAT, received training materials from the Suicide Prevention Program. They have also taken the concept of the Aging and Disability Services Division, Long Term Care Ombudsman volunteer training to provide a comprehensive training program to the NEST volunteers that includes curriculum in cultural competency, elder abuse, and suicide prevention.

- The FMAT team reports that Delivering with Dignity has delivered about 30,000 meals in Southern Nevada over the past 7 weeks and after executing their first week of delivery services in Northern Nevada, they have delivered about 2,000 meals to seniors in need.

RECENT TESTIMONIALS/SUCCESS STORIES

From a CBC staff member who is on the Nevada-CAN Triage Team:

Ms. Green, 60 years old, Southern Nevada

Ms. Green originally had called needing food, medical telehealth, emergency financial assistance, help cooking, cleaning, and needed help with yard work. The triage staff member gave her some information about East Valley Family Services and Helping Hands of North Las Vegas before referring her to the action teams to get assistance with her other needs. Mrs. Green called back to let the triage staff member know how grateful she was for the referrals she provided. East Valley Family Services were able to do an online application for SNAP that allowed her to take pictures of all her documents and send them via-email. They also helped her fill out an EAP application in which they offered curbside service for her to apply her signature. The triage staff member also let her know that East Valley Family Services provides food as well and to ask for it while she was there to sign her paperwork. Ms. Green was so satisfied that she called the triage staff member a third time to thank her for referring her to Helping Hands of North Las Vegas who was able to provide help with her yard work. Ms. Green was very grateful that Nevada CAN was able to help her get connected to all of the organizations that helped meet her needs.

From the Food and Medication Action Team:

Mr. McCarthy, 69 years old, Southern Nevada

On April 6th, Mr. McCarthy contacted the Southern Nevada ADRC. Mr. McCarthy suffers from Cerebral Palsy. His condition limits his muscle control and movement. He reports frequent pain and poor mobility which makes meal preparation difficult. He has no family or agency support, but does have a landlord to assist with shopping. However, his landlord is not available to prepare healthy meals. An Options Counselor reviewed food resources with Mr. McCarthy and found him eligible to receive meals from Delivering with Dignity. He currently receives hot and nutritious meals every Tuesday and Friday delivered to his front door by Delivering with Dignity's Food Heroes. Mr. McCarthy expressed appreciation for all those involved and enjoys eating his delicious healthy meals weekly. The Delivery with Dignity Program has eased his food insecurity issues and improved his quality of life.

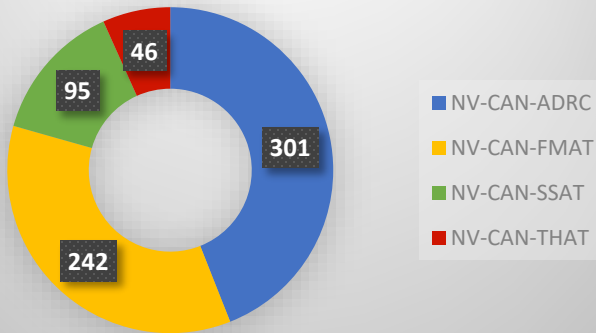
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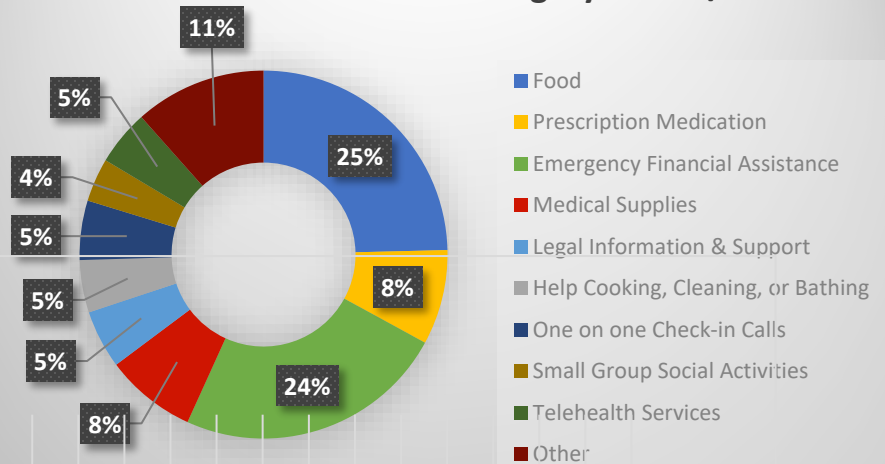


Number of Referrals Sent to Each Action Team as of 5/6



Action Team	Assistance Categories
NV-CAN-ADRC	<ul style="list-style-type: none"> Emergency financial assistance Legal information and support Help cooking, cleaning, or bathing Other
NV-CAN-FMAT	<ul style="list-style-type: none"> Food Prescription Medicine Medical Supplies
NV-CAN-SSAT	<ul style="list-style-type: none"> One on One Check in calls Small group social activities
NV-CAN-THAT	<ul style="list-style-type: none"> Telehealth Services

Percentage of Requests Received by Category as of 4/24



Total Number of Individual Requests Submitted by City/Town from 4/24 to 5/3

